

Partner Use Case

Atos

Principle 8 "Transparency and response"

1. Starting point

Charter of Trust partner organizations invested in Principle 8 provided names of contributors for a human-to-human (H2H) network of threat intelligence experts. The challenge on Atos's side was to gather the right contributors speaking the same "expert" language, and to encourage them to raise subjects of interest which could be commented/answered by other H2H network members.

Basically, all contributing members have access to significant amounts of threat intelligence, which was in some cases seen as information overload. On the opposite, especially in zero-day exploit situations, valuable information about how to detect, stop, and prevent exploitation and lateral movement has been provided and discussed.

2. Objectives

In the context of influencing and contributing to the policy-making process at least in the EU, the Charter's Principle 8 taskforce, including Atos, contributed to the review of the new NIS2.0 directive with a consolidated feedback.

The H2H network established bi-weekly touchpoints to which an average 4 to 5 experts joined and shared threat intelligence when available and deemed interesting for the network.

In addition, mitigating strategies have been exchanged and discussed.

3. Description

Atos was actively supporting Principle 8 and the H2H expert network from the beginning. Internally, we had to replace from time to time the threat intelligence expert joining the H2H expert network.

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4. Lessons learned/results

We see a good level of threat intelligence sharing within all of the participating partner organizations. The challenge was and remains to:

- Find and address those cases which provide valuable information that is not already known by other contributing partner organizations
- Achieve a fast or and effective response
- Have the right expert contributors with the insight in their organizations and empowered to share and comment relevant information

Despite these challenges, the value of sharing threat intelligence has been recognized by the team and consequently the team continues the regular exchanges and welcomes any new member. Our advice to supply chain partners is to consider joining the H2H network with their threat intelligence experts, and to think together about how to make threat intelligence available to suppliers.

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